

# Heslington Neighbourhood Plan Questionnaire Responses from UG students (278)

June 2017



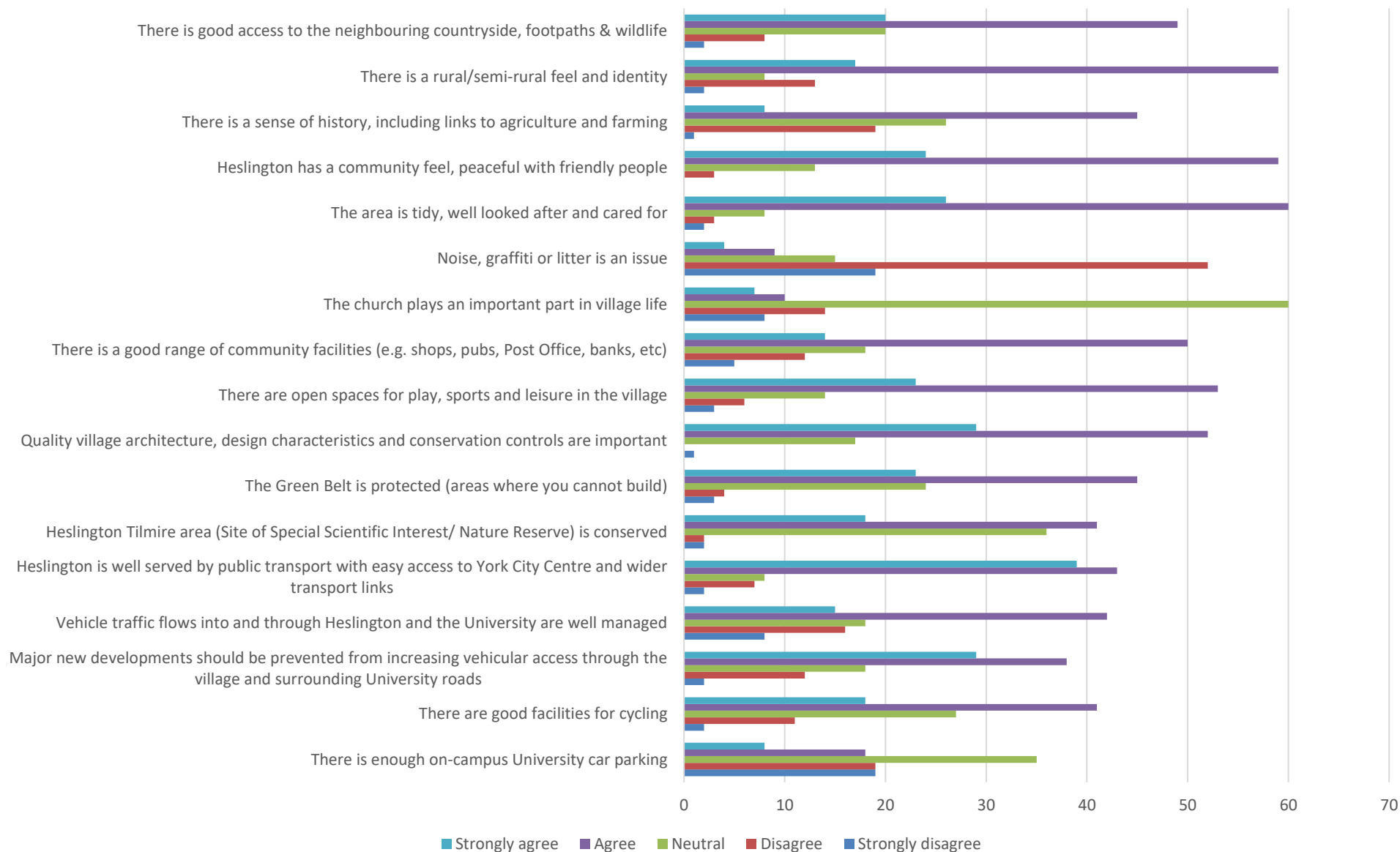
### Question one - What are your views about off-campus areas in Heslington? (Not in the City)

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<i>There is good access to the neighbouring countryside, footpaths &amp; wildlife</i>	2	27	47	154	48
<i>There is a rural/semi-rural feel and identity</i>	3	13	23	155	84
<i>There is a sense of history, including links to agriculture and farming</i>	8	50	91	97	32
<i>Heslington has a community feel, peaceful with friendly people</i>	2	11	46	138	81
<i>The area is tidy, well looked after and cared for</i>	2	4	27	131	114
<i>Noise, graffiti or litter is an issue</i>	77	143	33	18	7
<i>The church plays an important part in village life</i>	35	51	148	35	9
<i>There is a good range of community facilities (e.g. shops, pubs, Post Office, banks, etc)</i>	11	33	47	136	51

<i>There are open spaces for play, sports and leisure in the village</i>	4	27	62	124	61
<i>Quality village architecture, design characteristics and conservation controls are important</i>	3	12	65	125	73
<i>The Green Belt is protected (areas where you cannot build)</i>	4	4	127	87	56
<i>Heslington Tilmire area (Site of Special Scientific Interest/ Nature Reserve) is conserved</i>	3	1	139	94	41
<i>Heslington is well served by public transport with easy access to York City Centre and wider transport links</i>	4	9	23	117	125
<i>Vehicle traffic flows into and through Heslington and the University are well managed</i>	9	25	35	150	59
<i>Major new developments should be prevented from increasing vehicular access through the village and surrounding University roads</i>	6	31	66	93	82

<i>There are good facilities for cycling</i>	8	22	65	128	55
<i>There is enough on- campus University car parking</i>	55	63	81	61	18

## Question one - What are your views about off-campus areas in Heslington? (Not in the City)



## Question one cont. – any other comments (25)

In terms of on campus parking, there is nothing suitable for if parents wish to stay for a day near Vambrugh college.

Neutral equals not applicable here.

There is no big supermarket near to university. Student need to take a long 40 mins walk to aldi to get cheap grocery and market on campus is too expensive. Suggest to build a big supermarket (like tesco extra) beside to campus or really near to campus.

Heslington Village is a lovely, charming area and definitely somewhere I would like to live. Charles is understaffed considering increased custom in term time, although I prefer the Deramore Arms anyway due to fewer students. Browns is awesome too

Parking is ample but expensive or not for the use of non-permit holders.

Do something about drug dealers and yobs in The Charles! Tillmire should be more accessible to dog walkers.

Car parking on campus should be cheap / free for students. Pot-holes at the roundabout between campuses should be fixed - these are horrendous on a bicycle. Also at this roundabout, I've seen some drivers drive the wrong way to avoid going all the way around the roundabout. Maybe better signposting would be useful.

Parking should be improved on campus. Students should be able to buy a permit as well as staff.

Improve cycling lanes by making them wider and present on all roads

parking should be free

The people are always lovely and Heslington is a lovely place to be

Better traffic flow needed. Much better cycling provisions desperately needed.

Re-joining the carriageway after the field lane cycle path ends is difficult and dangerous. As is getting onto it to go from Hes west to east campus along field lane

In my opinion, maybe there should be more entertainment places. Such as a larger store, a coffeehouse. Besides, I want to know more about its public security system. Once I come back late, I don't need to worry about my safety.

I think it is really important to preserve Heslington Village and keeps its rural feel. This should be more important than any new development plans

Parking in heslington is a joke, the schools need to sort out the parents parking over people's drives and the heslington east campus need to reduce the parking fees for Kimberlow lane car park - there's loads of free spaces

Make your minds up, UoY/council. either make it a university zone or leave it as it is. you could quite easily give buses places to park so that there is no congestion while they are waiting nor dangerous overtaking of stationary buses. make the whole uni lane a one way road or at certain times of day . or only for buses. divert cars up to the library car park and down through science park or build a bypass down windmill lane or something. invite people to the bird sanctuary/hides and put on events there. increase the scale of the hes east site so it actually joins up with the hes west. next phase should spread the campus onto the stray between the uni and army barracks. the uni should be getting bigger and bigger. accomodation for students is making me money!

The road going from the roundabout between the two campuses opposite the primary school has lots of pot holes, which make it difficult to cycle along the road.

A wider range of shops would be better.

Easier access to more cycling infrastructure is always a benefit to any area similar to Heslington

On managing traffic flow, there should be a one way system that goes up the science park to windmill lane, then down to the roundabout near the Charles and back to the roundabout near the science park, it would greatly ease traffic and make it easier for cyclists and cars. On cycling, there should be more cycle track both in and out of the university, maybe an orbital route for bikes that is uninterrupted? The road from the Charles pub roundabout up to heslington east is full of potholes and damaging to bikes.

There is very little parking available, (permits) could be used for university use also to ensure people do not park to use transport links

Heslington East is devoid of much interaction with Heslington Village feeling quite disconnected from it. Certainly not enough facilities in Heslington East.

Pedestrian crossing needed in front of Heslington Hall

Fulford road need to be addressed its a bottle neck that could easily be solved by a new road from the junction to the university.

## Question two - What future changes would you like to see off-campus in the Heslington area? (Not in the city) (73)

More footpaths and bridleways would always be welcome

More street lights

another off-licence, - sports facilities

More pubs in the vicinity, a supermarket would be useful too!

A few more shops would be nice but not necessary

To keep the rural feel to it.

Better buses frequency, cleaner buses, buses that run later at night and at a greater frequency

Big supermarket ( tesco extra or Asda)

More events, perhaps a village fair

Ampliation of the lake and watered areas

More indications of nature walks etc.

Perhaps more student offers in the local pubs, and acknowledgment of the student presence

Continue to protect the widelife and countryside feel

Greater access to surrounding countryside

Green space utilised e.g. flowers planted etc

Make it even more bicycle friendly. Particularly Heslington road. We also need more bike anchors dotted around the area.

If traffic could be encouraged to use routes around Heslington (not through) where possible.

Make cycling more accessible, there are some areas busy roads (Broadway) where parking on the curb is allowed which makes cycling dangerous.

More local shops

66a running later on both weekdays and weekends

Much stricter licensing controls on The Charles to deal with noise drugs etc.; more effective speed restriction Main Street; something to block flytippers on Low Lane

marked footpaths to show where you can walk in the fields nearby

Food outlets

Better access to countryside paths.

Local Doctors

pharmacy would be really useful for the local area and the university - we have a GP practice but cannot easily pick up prescriptions

Workout station, with calisthenic equipment for communal usage (pull up bars etc)

Student budget friendly cafe

cycle paths through the village

More parks or green spaces

More benches

The people of heslington being pleasant

Change the public lighting. The current lamp posts do not provide enough light, look tired and old and do not fit with the historic village's aesthetic. New and ornamental streetlights would be a major improvement to the community.

More space for outdoor leisure or study

More local parking

A recent housing white paper supports neighbourhood plans producing better design standards/policies. The built historic environment plays a key role in the local distinctive character of the area and should be maintained or enhanced. Should new dwellings be permitted in the area, the plan should include a comprehensive design policy to complement the existing character and enhance the local vernacular of the area.

Improved parking

Safe cycling routes. Better links between campuses. Student shop in the village

Personally, I am delighted to see more entertainment places(a larger store, a coffee house). And I am glad to see a trustworthy public security system. For example, there are hired guard shifts on duty for 24 hours.

No future changes, keep it as it is.

Please help students safely cross university road.

cycle lanes

Less traffic from the uni and schools clogging up the residential area



more lovely shops like Browns of Heslington. I used to drive 10 miles from work to get there some days a shopping arcade VERY close to campus with student targeted shops like vintage shops, another small supermarket (24 hr), food venues for students (Nandos, Subway), computer shop, another excellent deli, bicycle shop.

None.

No more large scale developments

A few more corner shops or a very small supermarket

More regular and frequent public transport.

It would be very useful to have a cycling path along University Rd, because pavement is usually busy and road itself is too narrow for both cyclists and busses. Also, I would be really happy to learn more about Heslington, so some information boards around the area would be nice (for example about wildlife or age of buildings...).

more walking paths

More bins

Addition of more shops for students and areas of free parking

More emphasis on rural spaces, such as running and walking routes

Although 66 is good, not always reliable.

Tidier streets

Improving Walmgate Stray

Fill in the pot holes. Emphasis on the green spaces.

Places to lock bikes in the village.

More trees should be planted, there should be more free parking for York resident badge holders and more space for businesses in Heslington village.

A couple more village-style shops (similar to Badger Hill Parade)

Could have countryside walks signposted

A larger mainstream shop such as Sainsbury's. This is something the area is really in of for non-drivers. Especially since transport to places such as Monk's Cross is so poor. The current shops are far too expensive with only a limited stock and need competition.

More cycle paths into the country side, similar to the Selby cycle path but on the Heslington side if the city.

Play area in church field, another pub which is not so student based (what the Deramore Arms used to cater for), a one way system as mentioned, better road surfaces for cyclists, an orbital cycling route, clearer footpaths to the countryside and nature areas.

More green space

more light at night. more convenient traffic at midnight

Improvements are needed on road surfaces (e.g. Filling potholes) so that they are easier for cyclists to ride on

More places to go and sit out/socialise.

Continued maintenance of rural footpaths and better signage to walking routes.

as above

By pass for university to relieve traffic from fulford road. More eateries and reasonably priced food in Fulford, honestly uni food is price fixed and run by a monopoly. It would be good to grant mobile food licences.

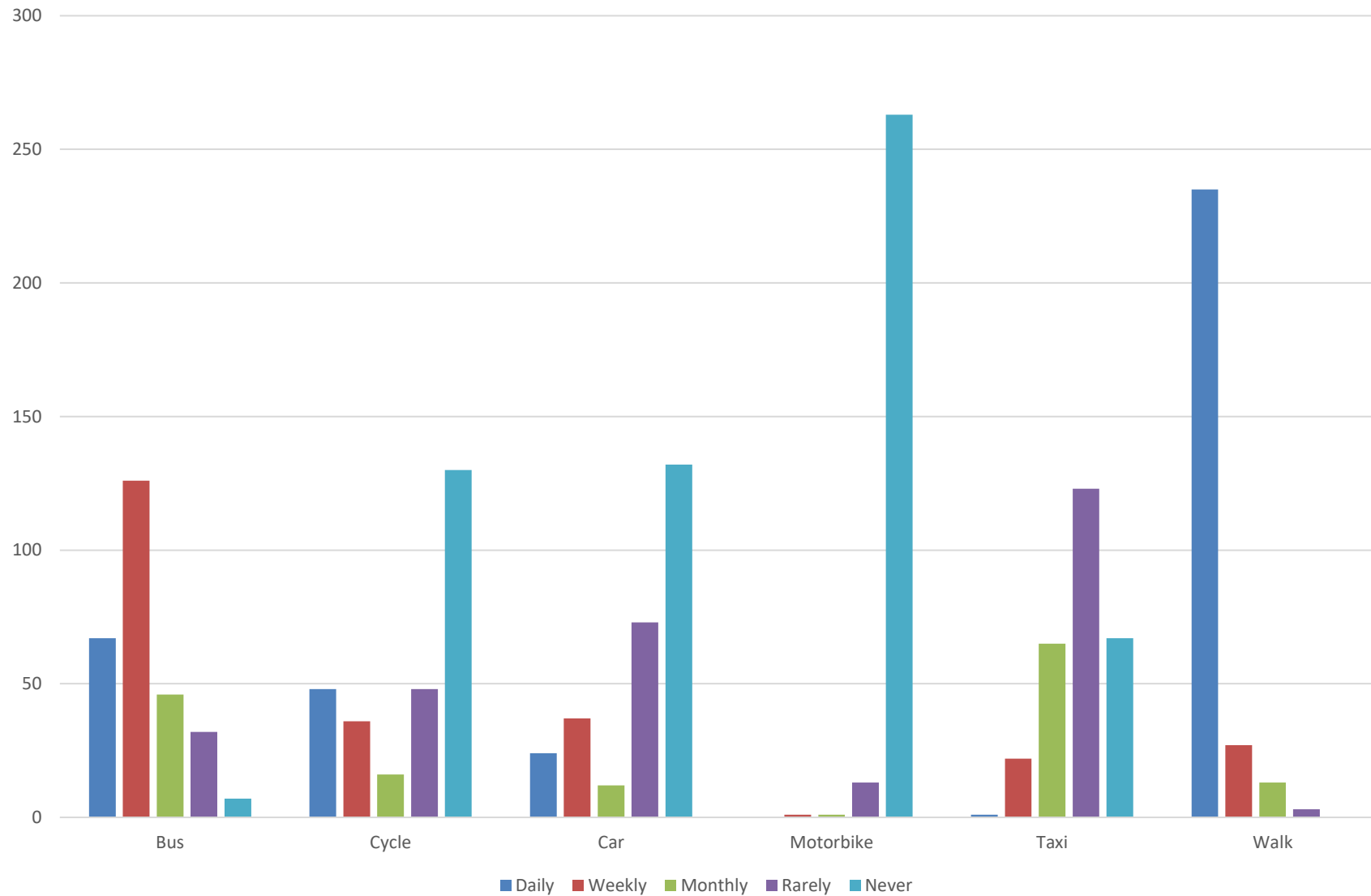
More walks with a planned route.

more cafes

### Question three - What local transport do you use and how frequently?

	Daily	Weekly	Monthly	Rarely	Never
<i>Bus</i>	67	126	46	32	7
<i>Cycle</i>	48	36	16	48	130
<i>Car</i>	24	37	12	73	132
<i>Motorbike</i>	0	1	1	13	263
<i>Taxi</i>	1	22	65	123	67
<i>Walk</i>	235	27	13	3	0

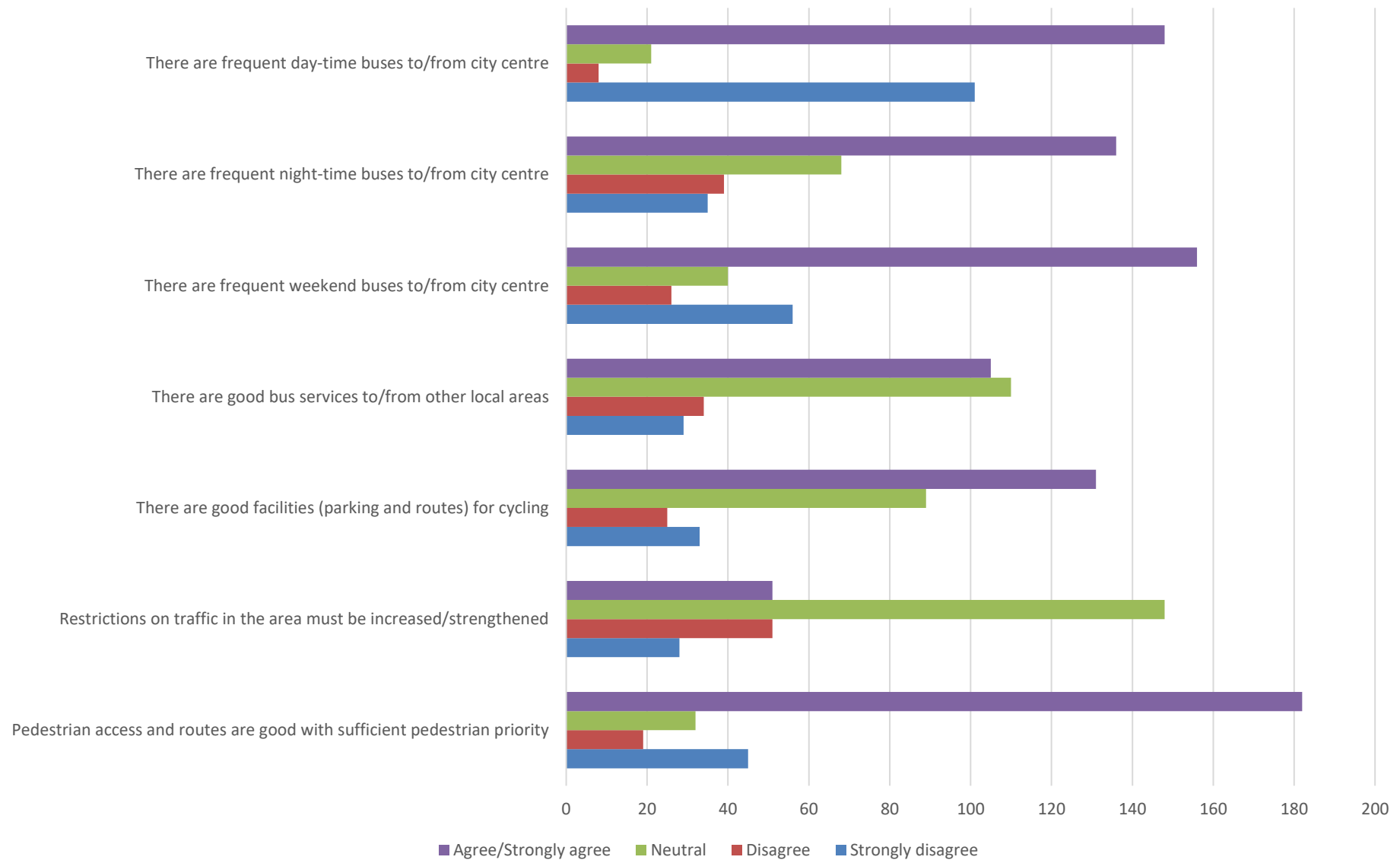
### Question three - What local transport do you use and how frequently?



## Question four - what do you think about the transport systems/ infrastructure?

	Strongly disagree	Disagree	Neutral	Agree/Strongly agree
<i>There are frequent day-time buses to/from city centre</i>	101	8	21	148
<i>There are frequent night-time buses to/from city centre</i>	35	39	68	136
<i>There are frequent weekend buses to/from city centre</i>	56	26	40	156
<i>There are good bus services to/from other local areas</i>	29	34	110	105
<i>There are good facilities (parking and routes) for cycling</i>	33	25	89	131
<i>Restrictions on traffic in the area must be increased/strengthened</i>	28	51	148	51
<i>Pedestrian access and routes are good with sufficient pedestrian priority</i>	45	19	32	182

## Question four - what do you think about the transport systems/ infrastructure?



#### Question 4 cont. - Any other comments (13)

Really like York's public transport. It is much better than other cities like Leeds

Bus services is not frequent during term off.

Sunday bus service is terrible. Sometimes buses do not arrive at all and if so aren't usually very late

More zebra crossings

More frequent 66 buses on weekends would be helpful as this is when students tend to do their shopping / go home

Need to stop fly tippers on low lane, idiot boy racer students etc.

It is difficult to cross the road at the roundabout at the top of main street, especially for the visually impaired

a couple of zebra crossings would not go amiss do you not think?

The traffic lights by Walmgate are hard to manoeuvre and can be quite dangerous for pedestrians

Early morning bus to york sport village would be usefull. Arriving close to 6

Places to lock bikes in the village.

There should be more lighting on pedestrian walkways around heslington village

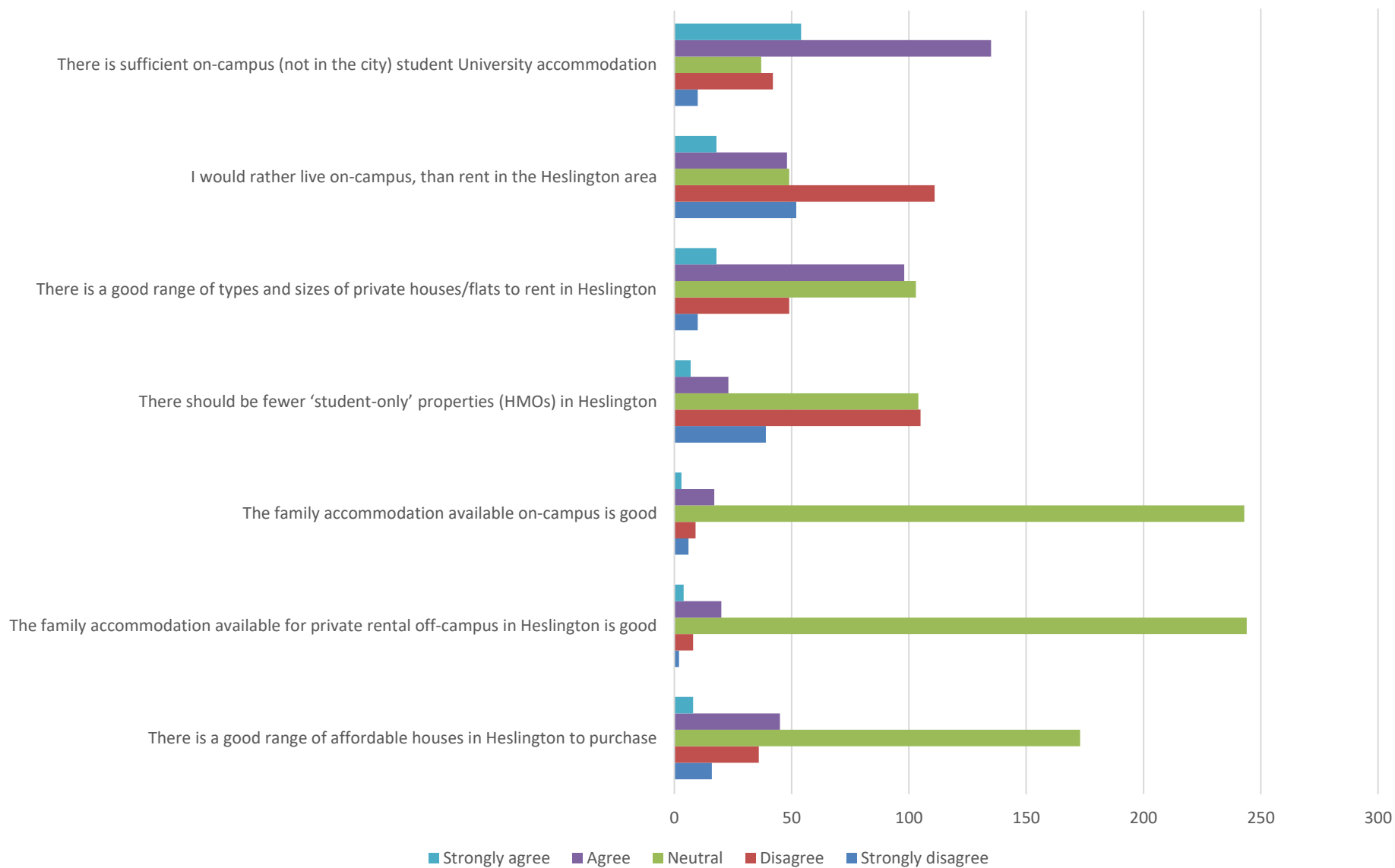
There should be proper pedestrian crossings at Heslington Hall roundabout.

## Question five – Does the mix of Heslington housing/living accommodation meet your needs?

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<i>There is sufficient on-campus (not in the city) student University accommodation</i>	10	42	37	135	54
<i>I would rather live on-campus, than rent in the Heslington area</i>	52	111	49	48	18
<i>There is a good range of types and sizes of private houses/flats to rent in Heslington</i>	10	49	103	98	18
<i>There should be fewer 'student-only' properties (HMOs) in Heslington</i>	39	105	104	23	7
<i>The family accommodation available on-campus is good</i>	6	9	243	17	3
<i>The family accommodation available for private rental off-campus in Heslington is good</i>	2	8	244	20	4
<i>There is a good range of affordable houses in Heslington to purchase</i>	16	36	173	45	8



## Question five – Does the mix of Heslington housing/living accommodation meet your needs?



## Question five cont - any other comments (10)

Campus rooms are ridiculously overpriced. I'm paying less than half the rent I was paying on campus to stay in a house nearby, even though the let is for an extra 12 weeks!

The accommodation on campus is ridiculously expensive.

Need more Noise control, more active staff to clamp down on repeat offenders

HMOs are not only used by students. Refusing to rent to three or more adults 'because we don't want more students in the area' penalises families who don't conform to the standard model.

While I agree that 'buy to lets' and HMO's are becoming an increasing issue on the wider housing market. It should be acknowledged that it is an important factor given the proximity to the university. Should the university have any plans to expand, resulting in more students, this could become a serious issue to the local community and social cohesion. Therefore, as part of the neighbourhood planning consultation process, this question should be posed to the University. I am unsure on the designated area boundary, but if the University is outside of the boundary there still should be consultation, due to the effects on the wider housing market.

You don't to have too many students in Heslington Village, it's important to have a mixture with local residents as well

I have no opinion in this part of the city

Student rents are far too high compared to equivalent private rental rates.

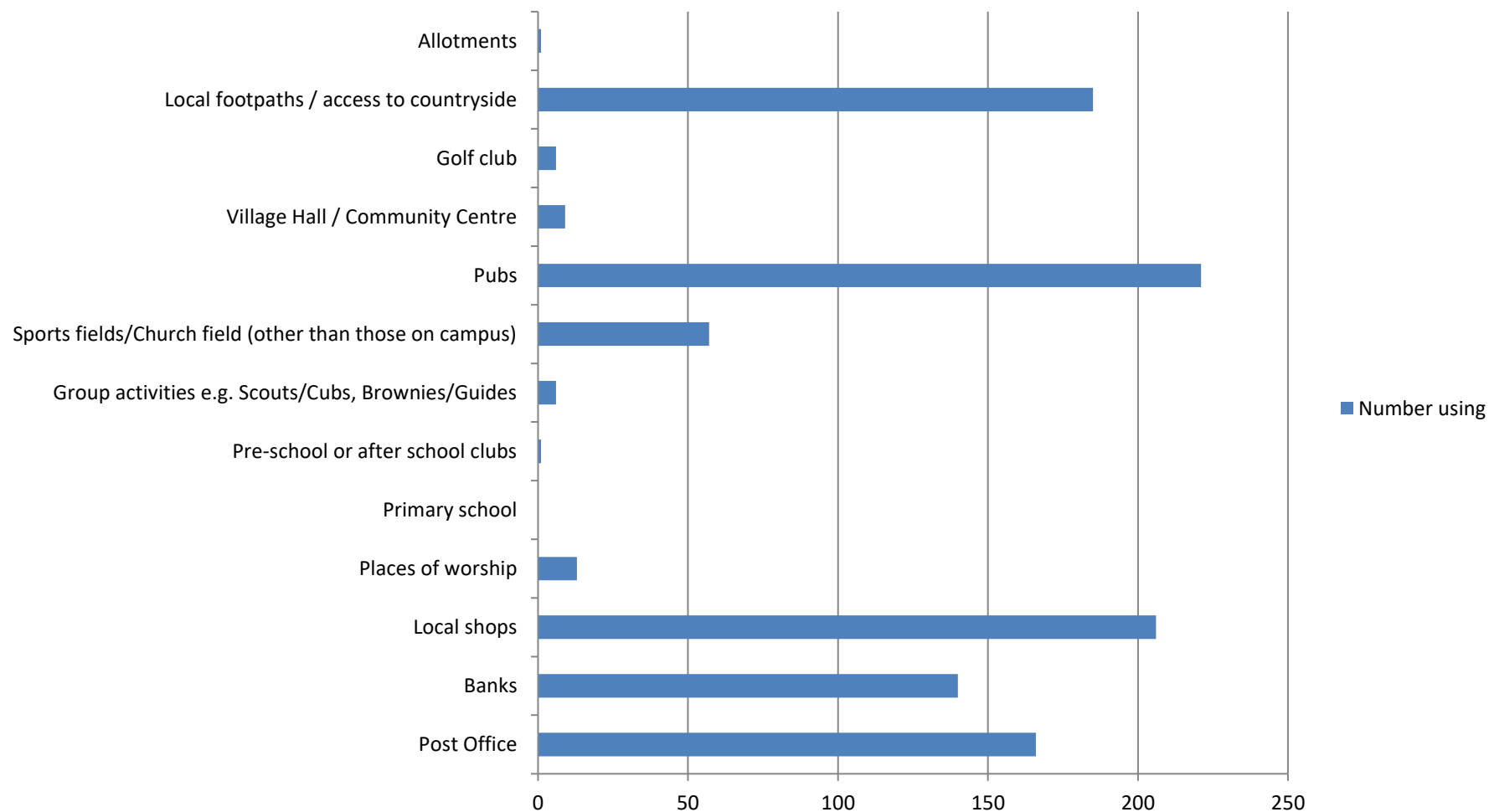
Housing can only be made affordable by allowing new houses to be built.

Not enough off campus student housing

**Question six - Which services and facilities do you use off-campus in Heslington? Tick all that apply (278)**

<i><b>Service</b></i>	<i><b>Numbers</b></i>
<i>Post Office</i>	166
<i>Banks</i>	140
<i>Local shops</i>	206
<i>Places of worship</i>	13
<i>Primary school</i>	0
<i>Pre-school or after school clubs</i>	1
<i>Group activities e.g. Scouts/Cubs, Brownies/Guides</i>	6
<i>Sports fields/Church field (other than those on campus)</i>	57
<i>Pubs</i>	221
<i>Village Hall / Community Centre</i>	9
<i>Golf club</i>	6
<i>Local footpaths / access to countryside</i>	185
<i>Allotments</i>	1

### Question six- Which services and facilities do you use off-campus in Heslington? Tick all that apply (278)



## Question seven - Are there any other Heslington Community facilities you would like to see? (31)

More cycle paths

More pubs, supermarket (nearest is Waitrose/Aldi

More banks and shops on campus/near campus esp. near Hes East

Park with gym facility maybe

Larger grocery shops

A traditional summer fair on the church green would be a pleasant occasion

A few more ATMs and bike anchors in the area wouldn't go unused.

More publicity for the spaces in Rowntree Park, more publicity for cycle routes and more libraries/ quiet workspaces with wifi access.

More food shops e.g. Sainsbury's local, Tesco express

cash point machine, local small shop for milk or cereal

More footpaths

pharmacy

Rentable bikes to encourage cycle usage

Public artwork

Bigger local shops

something to engage students with the community

Coffeehouse.

Basketball/ tennis court(s)

No more buildings required.

more paths

A newsagents

Perhaps a butcher.

It would be a good location for a small supermarket or take aways

More cafes/coffee shops

See previous answers

off licence / small food shop

Play area, a village fete would be nice and maybe a bonfire. Just some things that the community organises and the university is welcome to but not the main organisers.

Cheaper large supermarket

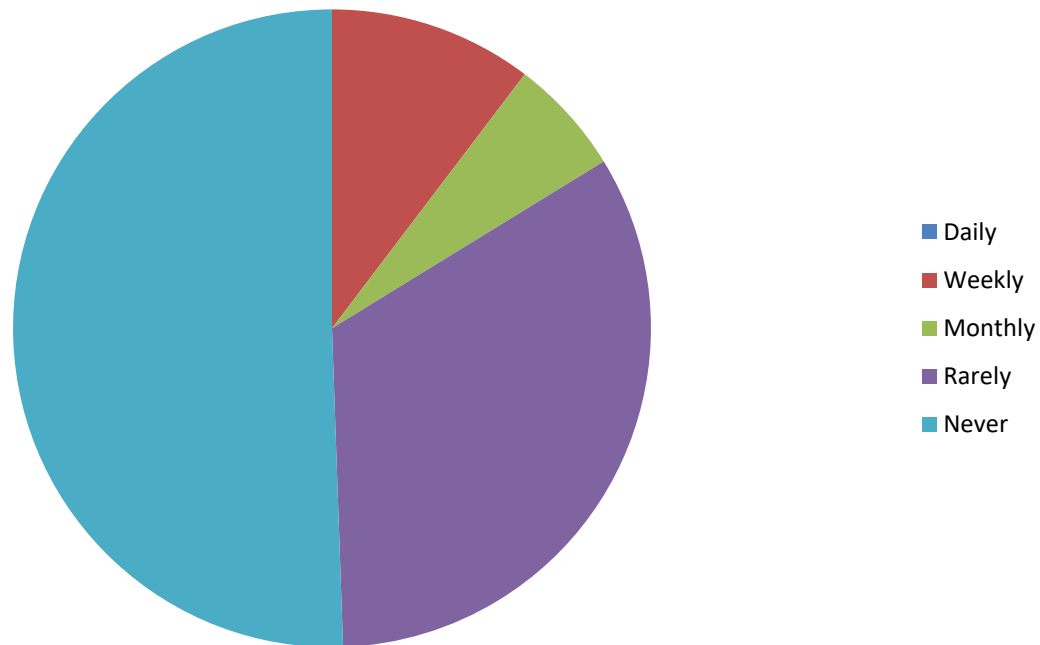
basketball court

Local market - fruit and vegetables

Pay as you feel cafe... Feed bellies not bins...

### Question eight - How often do you get involved in off-campus, local volunteer/ charity activity? (271)

<b>Frequency</b>	<b>Numbers</b>
Daily	0
Weekly	28
Monthly	16
Rarely	90
Never	137



## Question nine - What are the advantages and disadvantages of having a village close by? (82)

We run the wine appreciation society and regularly hold our events in the village hall.

Shops as an advantage

I grew up in a village and the sense of community is really strong in them

I feel like I'm close to a good community, and the neighboring countryside is lovely. I am, however, worried about university expansion into Heslington.

Nice peaceful area away from the city although there could be more shops or perhaps a small supermarket / chip shop

More peaceful area

Close to a rural area where the pace is slower and more relaxed - a definite plus point to attending this university.

Very useful for banking and shopping as well as using the local pubs

Rural nice looking area

I love walking through Heslington and out the other side into the fields - it is wonderful for relaxing. Heslington itself is also a very pretty village.

Makes you feel part of a community, although a disadvantage is the residents sometimes don't like university students so Mayberry relations could be improved

Honestly, I don't even know what you're referring to when you say "village". I just know the campus, Heslington Road and the church.

The community feel is important. Also, the idyllic village feel helps ease the stress of University - and further adds to the "nature" aesthetic set by the Uni.

A friendly area to live in campus however limited student accommodation off campus due to residential area of village

Friendly feel and many facilities such as the local shop/ATM are very close by

Advantages: lovely community feeling.

cannot comment

It makes university have a more homely feel. It creates a community outside of the university; it is an opportunity to be with the wider community and meet new people, not just 18-25 year olds.

there are community amenities and activities that are close by to maintain a "real life feeling" instead of being caught up in university life alone.

+ Local shops are friendly + Within walking distance + Nice local area to explore and go for a walk of an evening

I love the sense of community and groups like scouts I can help out with.

Friendly feel

Peacefulness

advantage is having village facilities - the pubs, post office and banks are particularly useful. its has a nice running route in the countryside for students

Feel like you belong to a wider community.

Homely

Access to the post office and pub

The pubs and the village feel is lovely

There are issues with noise for residents of the village which then constrict student behavior. However the benefit of having pubs nearby to act as competition for campus pubs is large.

The sense of community is an advantage

It's a massive advantage to have a village within walking distance that has good pubs, shops and banks, so you don't need to go all the way into town, but can still leave campus.

As a student and resident of Heslington I really do wish the permanent residents would interact more rather than turn their noses up at us

a lovely community feel

facilities

Reminder that, although based at a city university, the proximity to the countryside and amenity green space is very unique to the area, and should be preserved.

It's a lovely traditional English village, I feel bad it's over run by students! It's so lovely to walk through in the summer and sit in the pub/by the church

It takes more time to reach Heslington Hall to get a bus

small, local shops

Amenities are good, especially the bank, pub and post office

It's convenient to enjoy a different view of life. On the contrary, maybe it is disharmony between the village and the city area.

It's nice to be able to stroll into a much more rural and peaceful area. Nice pub, great sandwich shop etc

makes it not just university exclusive, despite the fact 98% of the customers are university related. i guess the villagers get kind of annoyed at the student foot-fall but this is inevitable and will only increase if the ideas I've suggested are implemented.

A better atmosphere, good surroundings and more of a community

Sense of rural-ness which is unlike other universities making it feel homely

N/A

Nice feel but students feel separated from the local community

I absolutely love Heslington, it's so nice and peaceful. I enjoy walking around and going to local shops. I also appreciate Post Office (it's much better than the YUSU one) and local pubs (very affordable). The only disadvantage (relating to the previous question) is that I do not have much chances to interact with the local community. I would love to get involved in some volunteering projects from time to time (I do so in York as city, but I have not found anything in Heslington itself).

sense of community

Lovely community feel!

Homely feel

Although i don't use the facilities in the village much, i love the small village community

I prefer to live in a quieter area so the village makes me feel at home but you have to travel into the city to do anything

Advantages are that it's quiet and peaceful, however the disadvantages are that some amenities are limited and busy

Beautiful Pubs with lovely food and a great atmosphere



Local produce, small friendly community, all facilities close

I like the more rural feel. I find it very relaxing.

Stronger community spirit and greater respect for green space and environment

It is a much more pleasant experience for when I want to get away from the people drinking in the university accommodation.

good access to post office, which I need. No disadvantages for me, but I would not like to be a villager living next to a loud busy Halifax College.

Local shops and a community feel

It is possible to escape the University (even if only for a few minutes) and relax

Close shops, but more pressure on a noise curfew

It's helpful to not need to go into town to access shops, banks, etc, and I really appreciate the rural, community feel; coming from a small hamlet out in the sticks in Norfolk means Heslington feels homely to me. Equally, living some distance out of town isn't always convenient.

It is advantageous for students to have a post office nearby removing the hassle of going into the city whenever you need a stamp.

It makes no difference.

Feel, stops it feeling like studentville

Easy access to facilities, improved infrastructure, good access to York because of the nearby population, better mix of people in the area (not just students).

It's beautiful and is exactly the atmosphere I want of a university, making UoY a truly unique and excellent place to be. Disadvantages - I guess it's a bit far from the city and there's no clearly signposted and well maintained route to the centre, but that is nothing compared to how nice heslington is.

Don't feel as trapped in the student bubble.

Good alternative to Derwent architecture.

Scenery

Reminds me of home

At Heslington East, not many!

The advantages are having the post office, church and pubs. The disadvantage is that the pedestrian links between the University and village are not as good as they would be between different pieces of University owned land.

Access to post office and pubs, nice atmosphere. No disadvantages

It's nice to get away from campus, and to know that your world hasn't shrunk to the size of the university.

Really like Brown's sandwich shop and the Charles pub - it's great to be able to get off campus quickly and feel as though you're quickly in the community.

It is nice to feel like there is some other environment that the university campus. It is characterful and great to have access to the countryside.

No disadvantages, many advantages and these will be enhanced with the retail provision currently being built in Hes. East. The prime advantage is maintaining the community feel of the village by the existing shops and amenities.

Its all but invisible to most students, I commute so make the effort to have a nosey round... The bacon butty shop is ace, so are the pub but hugely over priced...

Countyside feel

No disadvantages. Love the community feel the place has.

## Demographics

### Age

14 to 17 years	1
18 to 19 years	98
20 to 24 years	162
25 to 29 years	9
30 to 34 years	3
35 to 39 years	1
40 to 44 years	2
45 to 49 years	0
50 to 54 years	1
55 to 59 years	0
60 to 65 years	1
Over 65	0

### Gender

Male	117
Female	153
Prefer not to say	3

### Employment

Paid full-time	13
Paid part-time	84
Carer	2